



Equality & Inclusion Policy

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Status & review cycle	Statutory Annual
Date approved:	<i>09/07/2025</i>
Review date: Next review date:	<i>10/09/2026</i> <i>09/09/2027</i>

Introduction

Pathways Skills Academy (PSA) welcomes people from diverse backgrounds in its commitment to develop their knowledge and skills to their full potential. PSA is committed to a working environment which provides equal and fair opportunity, regardless of gender, sexual orientation, pregnancy, marital status, race, colour, religion, belief, disability, mental status, age, national or ethnic status. We hold this under the Equality Act 2010 and our moral obligations in society.

There are 9 protected characteristics under this Act:

- Race
- Religion and believe
- Sex
- Sexual Orientation
- Gender Reassignment
- Age
- Disabilities (physical, learning and mental)
- Marriage and Civil Partnership
- Pregnancy and Maternity

PSA will encourage high performance and cooperation from individuals, whilst recognising and accepting needs and differences. PSA will utilise the talents of a diverse workforce to maximise the performance of the PSA.

PSA will strive to ensure that the company is free of harassment and bullying and that everyone is treated with dignity and respect. We have an accessibility plan which outlines the physical attributes of our office and teaching space.

Aims of the policy

To challenge inequality, prejudice and discrimination against learners, customers, and employees, from other employers, or members of the public.

To notify employees and learners that reasonable adjustments will be made to meet learning and working arrangements to ensure equal access for those with different needs. To consider any PSAs of students or staff who may need adjustments made by way of their shared protected characteristic.

To establish and use good practice in promoting and booking courses, in the development and dissemination of learning materials, in the writing and dissemination of health and safety documentation within the PSA.

To identify other policies which may impact or be impacted by the needs of equality and diversity to better accommodate our learners and staff members. This policy hopes to increase awareness of the need for Equality over and above the moral impetus.

To establish and use good practice when communicating with PSA members, potential PSA members and their staff, learners and fellow and potential employees.

To identify and use a method of recording and monitoring the ethnic, gender and disability composition of our workforce and our learners so that we can learn and grow ensuring that we are providing equal opportunities to all parties,

Responsibilities of the Managing Director

To ensure that all employees and learners are treated without discrimination according to the details and the spirit of this policy. To monitor the PSA compliance with the policy through the Self-Assessment Report and to ensure that any identified actions are carried through.

To act as chairman in the disciplinary or grievance process where a learner or employee has failed to comply with the responsibilities outlined in this policy.

To maintain an up-to-date Equality and Inclusion Policy that reflects equal opportunities law. Allowing any person who discloses that they have a disability or other protected characteristic in the recruitment stage to have a guaranteed interview if they meet all the required criteria for the job role. PSA is also proud to be on the armed services covenant and undertaken Safer Recruitment training.

When requested, the MD will be able to identify:

- the race, disability, non-binary or gender identification and age distribution of our workforce
- whether they are full or part time
- an indication of the likely representation on sexual orientation and religion and belief with anonymity
- an indication of any issues for transsexual staff, based on engagement with transsexual staff or equality organisations
- gender pay gap information
- information about occupational segregation
- grievance and dismissal information for people with relevant protected characteristics
- complaints about discrimination and other prohibited conduct from staff
- details and feedback of engagement with staff and trade unions
- quantitative and qualitative research with employees e.g., staff surveys
- records of how we have had due regard to the aims of the duty in decision-making about our employment, including any assessments of impact on equality and any evidence used

- details of policies and programmes that have been put into place to address equality concerns raised by staff and trade unions.

Company Responsibilities

PSA will monitor the ethnic and gender composition of its existing workforce and learners. PSA will monitor people with disabilities and learning needs within the same PSAs. PSA will report its findings through the annual Self-Assessment Report and via this process identify any actions that need to be taken to identify any problems.

PSA will provide an employee training programme so that everyone within the company understands their rights and responsibilities and what they can do to create an environment free of bullying and harassment. We will have separate policies for Bullying, Safeguarding and E-Safety which should be consulted in tandem with this policy.

PSA will inform learners of the appeals procedure at the start of their training so that if they feel they are being discriminated against they understand how to make a complaint or a suggestion for improvement. These will be monitored and reported via the Self Assessment Report along with any identified actions that are needed. We have this accessible on our website in both prose and flowchart.

Ensure that during the recruitment process each candidate receives equal treatment. This is done with monitoring and policies such as staff vetting and disclosure, criminal convictions and safer recruitment.

PSA will review the effect of its working practices annually and whether these could be considered discriminatory. This includes the number of hours to be worked, the times of working and the places at which the work is carried out.

Acts of discrimination, bullying, harassment or victimisation against employees, learners or customers are treated as disciplinary offences and are dealt with under the PSA disciplinary and grievance procedure.

Any marketing, course information, training material, information produced for customers/ PSA members will be accessible, impartial and free from bias or stereotypes.

Booking forms will allow learners with disabilities, learning difficulties or for whom English is not a first language to provide information about their needs. Reasonable adjustments will then be made to meet their needs. For examination needs, we will work under the JQCs policies for educational testing and the normal way of working within our centre.

PSA will review all company policies and procedures to ensure that it does not contravene the Equality and Diversity Policy, whilst ensuring that health and safety are not compromised.

Staff responsibilities

To identify any issues relating to discrimination, harassment, bullying or victimisation whether to themselves or to our customers and report them to the Manager.

To attend training relating to the implementation of this policy and to comply with its guidance and the spirit with which it is meant to be applied – to create an agreeable and productive working and learning environment.

Harassment Procedure

The PSA has a zero-tolerance policy to sexual harassment. If an employee, learner, or customer feels that there is a problem with harassment then they are encouraged to first speak with the person involved. This is often sufficient to stop the problem, however, if the problem persists or if the employee, learner, or customers feels unable to deal with the issue then the disciplinary and grievance procedure will be used accordingly.

Compliments, Complaints, Suggestions, Queries Procedures

All employees and learners will be made aware of how they can give a compliment, make a complaint, raise a query, or suggest. They can use company e-mail, phone the office, or speak with a member of staff by phone or in person. They can text to staff mobiles or use a fax. The information will then be passed to the Company Director for action. Any issues will be identified via a self-assessment report (SAR)

Disability

The Disability Discrimination Act (DDA) defines disability as a “physical or mental impairment” which has the substantial and long-term effect on a person’s ability to carry out normal day to day activities. PSA recognises it is unlawful to discriminate in matters of employment and training / assessment opportunities based on learning difficulties and disabilities. More so PSA recognises the fact that it must be more committed to helping build a society which is tolerant and inclusive. This is further supported and underpinned by the Equality Act 2010 which protects disability as one of the 9 characteristics.

PSA is committed to broadening the rights of people with disabilities and ensuring no person is treated less favourably whether they are the learner, a customer, a member of staff or a visitor. PSA will make reasonable adjustments where practical to meet the needs of disabled employees and learners (PSA will preserve the confidentiality of the learners, employees as to the reasons for adaption unless authorised by learners/employees to do so). PSA will check and monitor any publicity and training material presents appropriate and positive messages.

All prospective work placement providers will be informed of the PSA policies on Equal opportunities. Employees of the PSA should do everything reasonably practical to ensure visitors are aware of the PSA disability policies and procedures.

Our performance regarding Disability will be reviewed and reported via the Self-Assessment Report (SAR) PSA will monitor complaints, appeals, employees and learner numbers, achievement and employer feedback to identify if PSA's procedures are having a detrimental effect on its workforce and learners.

Racial Equality

PSA values the diversity brought into its workforce by individuals and believes that the company will benefit from engaging staff and learners from a variety of racial, ethnic and national backgrounds, thus allowing it to meet the needs of a multicultural society. We aim to fulfil the public duties on race equality set out in the Race Relations Act 1976, as amended by the Race Relations (Amendment) Act 2000.

PSA will treat all employees, clients, learners with respect and dignity. PSA will seek to provide a positive working and learning environment, free from racial discrimination or victimisation. PSA aims to also include equality of opportunity, promote good relations between people of different racial PSAs and encourage minority PSAs to participate in all types of learning activities. PSA will check that any publicity and training material presents appropriate and positive messages.

PSA's performance regarding Racial Equality will be reviewed and reported via Self-Assessment Report (SAR) PSA will monitor complaints, appeals, staff and learner numbers, achievements and employer feedback to identify if its procedures are having a detrimental effect on its workforce or learners.

Complaints Policy and Procedures

PSA values complaints as it provides valuable feedback in its continuing bid to develop high quality services that helps customers, staff, learners and visitors. It installs confidence that the complaint will be treated professionally, timely and efficiently without any repercussions. The PSA has in place a Complaints Policy and Procedure which is available on request.

Sex and Gender:

PSA allows any person to work or study with us provided they have the right qualifications and attitudes. Women and men are equal on the pay scale for equivalent jobs. Women who become pregnant are treated in accordance with their rights and are not penalised for being female and starting a family.

Sexual Orientation

Alongside its commitment to equality and diversity, PSA will challenge homophobic attitudes and will ensure that the same sex partners are not made to feel uncomfortable within the PSA. No person will be discriminated against on the grounds of sexuality in terms of employees or learner recruitment, support and achievement.

Sexual Harassment

PSA will not tolerate sexual harassment which is a form of discrimination. The PSA deems sexual harassment as unwelcome sexual attention, unnecessary touching, or unwanted physical contact, being lewd, over suggestive, or over familiar, any suggestions or remarks that sexual favours may further one's career or refusal may hinder that. It also includes insults or joke of a sexual nature, refusal to cooperate or a lack of cooperation with other persons because of their gender.

PSA takes allegations over sexual harassment very seriously and all allegations will be investigated, impartially and confidentially. Discipline will be taken against any person found to be in breach of this policy on sexual harassment. PSA will provide support for the victim should they wish, and support will remain confidential.

It is important that if a learner, employee, customer, or visitor become alleged victims of sexual harassment the behaviour, time, place and details of the occurrence is noted for future reference. Once a complaint has been made an independent and objective investigation will be carried out by a senior manager of PSA.

Religion

PSA will ensure that no person is discriminated against on the grounds of their belief or religion. The company welcomes employees, learners, clients and visitors from a broad encompassing background relating to religion. As is reasonably practical the PSA will endeavour to assist those learners, employees, clients, visitors, with complying with the rituals such as afternoon prayer.

Ageism

From the 1st of October 2006, the Employment Equality (Age) regulations came into effect. PSA will not discriminate against any employee or potential employee and or learners based on their age. This consideration includes employee training and being open to discussion of not forcing employees to retire before the age of 65 (although PSA is not bound to accept such requests) There is no upper age limit on unfair dismissal and redundancy rights. All employees should be aware that it is a breach of disciplinary rules to discriminate, harass or victimise on the grounds of age.

Appendix A: Breakdown of PSA Staff:

	Full Time	Part Time	Total
Men	2	0	2
Women	2	1	3

	<£10	£10k - £29k	>£30k
Men	0	0	2
Women (Adjusted FT)	0	1	2

75% White British
25% White other

1 disability recorded (2 informal dyslexia, 1 Asperger's')

0 maternity leave in 2025/26

0 Grievances or whistleblowing in academic year 2025/26

